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Employee protection

The protection of the health and safety of our employees has the highest priority for us. We have therefore introduced the following measures as part of the implementation of the measures of the "**SARS-CoV-2 occupational safety standard of the Federal Ministry of Labour and Social Affairs**":

- Maintaining a minimum distance of at least 1.50 m from other persons
- Introduction of a mouth-nose cover in case of unacceptable protective distances
- Adjustment of workplace design, including home office regulation where possible and additional installation of partitions
- Adaptation of the break design
- Increased hygiene and cleaning regulations
- Restriction of business trips and meetings
- Isolation of persons with respiratory symptoms and clarification of suspected cases as well as the follow-up of the testing obligation of travel returnees from risk areas (negative test result)
- Continued education and sensitization of all employees about the coronavirus and about the prevention and protection measures that have been introduced.

Customer service

The protection of the health and safety of our customers and all people is also close to our heart.

- Our colleagues in sales work partly from the home office. All employees can still be reached without restrictions via the familiar contact options.
- Our internal sales team is fully functional and works at the AVA locations.
- Customer visits are limited to the most necessary.
- Customer contact should be maintained by telephone, video conferencing systems or other IT possibilities.

We are and will be there for you!

Supply availability

- Due to our very high inventory levels, we continue to be very well positioned. In our warehouses in Germany, the Netherlands and England, we currently hold industrial valves for approx. € 20 million, which are available at short notice. Therefore we are able to keep our delivery promises.
- Our manufacturing plants in Europe and the Far East have all resumed operations. Due to the processing of the arrears and delays in delivery that have arisen, it is unfortunately still possible that deadlines for individual order items will be postponed.
- Our deadline management is in close contact with our manufacturing plants and continuously monitors the status of open orders. In the event of postponements, our customers will of course be informed as usual.

If you have any further questions, please do not hesitate to contact your known contact persons at our company at any time.